

1 Year Warranty Registration Card

Thank you! Our customers are very important to us.

The information we are asking for on the reverse side will help us to serve you efficiently and bring you new products specifically designed to meet your needs. With your help we can uphold our ongoing commitment to customer satisfaction and quality.



YOU MUST COMPLETE AND RETURN THIS CARD ALONG WITH PHOTOCOPY OF RECEIPT WITHIN 30 DAYS

(Please fold and seal with tap, and return to YJ USA.)

3970 Lindbergh Drive
Addison, TX 75001



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Addison, TX 75001

1-877-927-8777



1 Year Limited Warranty

YJ (USA), Corp. warrants to the Original Purchaser that the product and all associated parts are free from manufacturer's defects for a period of:

1 Year on Frame and Jumping Surface

Warranty Period is determined by date of shipment from YJ USA for factory direct purchases or date of purchase from an authorized reseller. **(Please save a copy of your purchase receipt.)**

Questions or claims? Use our direct Customer Service Hotline: 1-877-927-8777

What is not covered by this limited warranty:

- Damage that occurs during shipping
- Product that has been subjected to abuse, accident, alteration, modification, tampering, vandalism, negligence, misuse, abrasive contact, faulty installation, lack of reasonable care or if affixed to any attachment not provided with the product.
- Damage to the contents of shelter, any person or property is excluded.
- Normal and foreseeable wear and tear.
- Product *not* assembled according to the instructions provided.

If this product or any associated parts are found to be defective or missing at the time of receipt, YJ USA will repair or replace, at it's option, the defective part(s) at no charge to the original purchaser. Replacement parts or repaired parts shall be covered for the remainder of the Original Limited Warranty Period.

- All shipping cost will be the responsibility of the customer. Parts and replacements will be sent C.O.D.
- You must save the original packaging materials for shipment back.
- If you purchased from a local dealer, all claims must have a copy of original receipt.

- Wear of frame or jumping surface due to improper installation.
- Damage that occurs due to acts of nature, ie. hurricane, tornado, wind, flood, snow, wind driven debris, etc.
- Labor and Installation Fees of any kind are not refundable under the limited warranty or 30 Day Money Back Guarantee.
- Customer is responsible for all zoning issues and permits if required.

All other guarantees, warranties, conditions or representatives, either expressed or implied, whether arising under statute, common law, commercial usage or otherwise, including implied warranties of merchantability and fitness for a particular purpose, are excluded. Under no circumstances whatsoever shall seller be liable to any person, firm or corporation for any special, indirect, or consequential damages, whether for breach of contract, negligence, misrepresentation, or otherwise, and whether resulting in lost profits, loss of interest in money borrowed or invested, impairment of goods, work stoppage, or otherwise, in any way arising out of any transaction to which these standards terms apply. The purchaser must notify YJ USA of any defects either by calling the Customer Service Hotline 877-927-8777 or by writing to: YJ USA, Warranty Claim Dept., 3970 Lindbergh Drive, Addison, TX 75001. Offer valid only in the continental United States.

1 Year Limited Warranty Registration Card

First Name: Initial: Last Name:

Address: (Number and Street) Apt. #

City: State: Zip:

Phone Number: Do you want to be registered on JumpPOD.com?: Yes No

Email:

1 Year Extended Limited Warranty: Send in this registration card to activate your 1 year limited warranty and receive a 1 year extended limited warranty. Or go to www.jumpod.com and register online.

Model Number: Purchased From:

Date of Purchase: Any Additional Accessories:

1. How did you first become aware of this product?

- Friend/relative
- Saw product at retail store
- Magazine ad (specify)
- Other

6. Annual Family Income?

- Under 20,000
- 20,000-30,000
- 31,000-40,000
- 41,000-50,000
- 51,000-65,000
- 66,000-90,000
- 91,000-100,000
- Over 100,000

2. The most important factors influencing your selection of a YJ USA Product were:

- Style Appearance
- Features/Versatility
- Company Reputation
- Recommendation of a Friend or Relative
- Product Durability
- Advertising
- Price

3. Were there other brands you were considering before purchasing from YJ USA?

4. What size of trampoline best fits in your yard?

- 55" Round
- 12' Round
- 15' Round
- Rectangular
- 7.5' Round
- 14' Round
- Oval

5. What age group do you fall into?

- 18-24
- 31-35
- 41-45
- 51-60
- 25-30
- 36-40
- 46-50
- 61 +

7. What type of area do you live in?

- Rural
- Urban

8. If you called customer service, how would you rate the assistance you received?

- Excellent
- Fair
- Good
- Poor

9. Do you have any suggestions about how we can develop or improve our products that meets your needs better?

10. Would you recommend this product to someone you know?

- Yes
- No

Comments:

Please cut here and save warranty portion for your records.